



Kuscco Mutual Assurance

Your life assured

VISION

To be the leading insurer committed to quality with unwavering client focus

MISSION

Dedicated to offering innovative insurance products for quality protection with value pricing to the uninsured and the underinsured.

CORE VALUES

- Customer-centric
- Teamwork
- Integrity
- Innovation
- Partnership
- Professionalism

PRODUCTS

GROUP PRODUCTS

1. Group Life Assurance
2. Group Credit
3. Group Mortgage
4. Board Benefit Plan
5. Deposit Administration (Retirement Benefits Schemes)

INDIVIDUAL PRODUCTS

1. Capital Accumulator
2. Term Life
3. Jipange Plan
4. Elimu sure
5. Education Policy
6. Individual Pension Plan
7. Annuity

TIMELINES FOR RESPONDING TO CUSTOMER QUERIES

Phone Calls	Immediately (within 24 hours in case of need for further engagement)
Email queries	Within 24 hours
Letters	Within 2 days
Walk in clients	Immediately
Social media	Within 10 minutes
Quotation	Within 24 hours

CONTACTING US:

In case of any feedback, query or complaint with regards to our service to clients, please reach us on any of the bellow;

Email: info@kusccomutual.co.ke

Call: (020) 4400019

Visit us at of our Office: KUSCCO Centre, 1st Floor,

Kilimanjaro Avenue, Off Mara Road,

Upper Hill, Nairobi